IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In Re the Application of:) Group Art Unit: 2195
Andrew D. Flockhart) Confirmation No.: 9237
Serial No.: 10/673,118) Examiner: Eric Charles Wai
Filed: September 26, 2003)
Atty. File No.: 4366-106) <u>INFORMATION DISCLOSURE</u>
Entitled: "Method and Apparatus for Load) <u>STATEMENT</u>
Balancing Work on a Network of Servers Based) Electronically Submitted
on the Probability of Being Serviced Within a	
Service Time Goal"	
Commissioner for Patents	
P.O. Box 1450	
Alexandria, VA 22313-1450	
Dear Sir:	
The references cited on attached Form PT	O-1449 are being called to the attention
of the Examiner.	
Copies of the cited non-patent and/or foreig	gn references are enclosed herewith.
Copies of the cited U.S. patents and/or pate	ent applications are enclosed herewith.
Copies of the cited U.S. patents/patent app	plication publications are not enclosed in
accordance with 37 C.F.R. § 1.98(a).	
Copies of the cited references are not e	nclosed, in accordance with 37 C.F.R.
§ 1.98(d), because the references were cited by	y or submitted to the U.S. Patent and
Trademark Office in prior application Serial No.	filed,
which is relied upon for an earlier filing date under	r 35 U.S.C. § 120.
To the best of applicants' belief, the pertir	nence of the foreign-language references
are believed to be summarized in the attached Eng	lish abstracts and in the figures, although
applicants do not necessarily vouch for the accuracy	cy of the translation.
Examiner's attention is drawn to the follow	ving related applications:
Serial Nofiled	(Attorney's Ref. No)
Serial Nofiled	(Attorney's Ref. No)
Other:	

Submission of the above information is not intended as an admission that any item is citable under the statutes or rules to support a rejection, that any item disclosed represents analogous art, or that those skilled in the art would refer to or recognize the pertinence of any reference without the benefit of hindsight, nor should an inference be drawn as to the pertinence of the references based on the order in which they are presented. Submission of this statement should not be taken as an indication that a search has been conducted, or that no better art exists.

It is respectfully requested that the cited information be expressly considered during the prosecution of this application and the references made of record therein.

Respectfully submitted,

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Date: [Luy 12,2010